

PRESS RELEASE

Postal Quality of Service in Europe Remains Very High *Improving the Quality of International Mail - UNEX Results 2007*

Brussels – April 11, 2008 Quality of letter service between postal operators in Europe continues at a very high level. It is far above both the European Union's speed objective of 85 percent of intra-EU mail delivery within three days, and its reliability objective of 97 percent within five days.

In 2007, 94.1% of international priority/1st class letter mail was delivered within three days after posting (J+3) and 98.7% within five days (J+5). Average delivery time was 2.2 days. These results cover 29 European countries, i.e. the EU Member States (except Bulgaria which will be included in 2008), together with Iceland, Norway and Switzerland.

Commenting on the results, Dr Herbert-Michael Zapf, President and Chief Executive Officer, IPC, said: "One of the key results is that the posts delivered almost twice as many letters in two days as they did in 1994, when Europe-wide measurement began. In 2007, the reliability objective of 97% in five days was already exceeded in only four days when a level of 97.9% was reached. This is the highest level of performance so far recorded by the IPC UNEX measurement system."

Dr Zapf added: "The results demonstrate the continuing commitment of postal operators to excellent service to customers."

Quality of service performance is measured by IPC's UNEX end-to-end monitoring system which is conducted independently by an external research firm. Results are based on about 400,000 test letters per year, as they move anonymously through the international mail processing system, from posting to delivery.

Note to Editors: About International Post Corporation

The International Post Corporation, (IPC) is the cooperative association of 24 member postal operators in Europe, North America, and the Asia-Pacific region. Over the past 19 years, IPC has collaborated with its members to upgrade quality of mail service by developing technology systems that bring transparency to the mail processing system and delivery chain. It also manages the system for incentive-based payments between postal operators, and creates business intelligence for its members, by providing a range of platforms for member CEOs and senior management to exchange best practices, discuss strategy, and engage in industry research.

IPC's members are: An Post in Ireland, Australia Post, Canada Post, Correos y Telégrafos SA in Spain, CTT Correios de Portugal SA, the Department of Postal Services of Cyprus, De Post/La Poste in Belgium, Deutsche Post AG in Germany, Itella Corporation in Finland, Hellenic Post ELTA in Greece, Magyar Posta in Hungary, Iceland Post, Groupe La Poste in France, New Zealand Post, Norway Post, Österreichische Post AG in Austria, Post Danmark in Denmark, Poste Italiane SpA in Italy, Posten AB in Sweden, Postes et Télécommunications in Luxembourg, Royal Mail Group in the United Kingdom, Swiss Post, TNT NV in the Netherlands, and the United States Postal Service.

In 2007, the UNEX quality of service measurement included the IPC members in Europe as well as Česká Pošta in Czech Republic, Eesti Post in Estonia, Latvijas Pasts in Latvia, Lietuvos Paštas in Lithuania, Maltapost plc in Malta, Poczta Polska in Poland, Posta Româna in Romania, Pošta Slovenije in Slovenia, and Slovenská Pošta in Slovak Republic.

Visit IPC's website at www.ipc.be

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